

12/12/2006

Dear Saratoga Springs Owners,

It has been my privilege to serve you as General Manager for the past 19 months. I have tried to respond to your needs to the best of my ability. Now our board has chosen a different operating model.

It is important that we give the new company all our support to help our community be successful. With their resources, I would expect better services than my small team was able to provide.

I must express my profound gratitude for our team. John Woodward and Korin Hatcher work in the office. They are very talented, caring, and hardworking people. Under John's leadership the CC&Rs are being consistently enforced and collections are coming in. Korin has picked up the office duties very quickly. Although we were cut short of time for her to pick up more of the bookkeeping, I am confident that she would have mastered it quickly. Our pool monitors, Merlin Smith, Ray Chidester and Rowell Sims with their maturity and good judgment have created a 'safe swim' environment. The vandalism of a year ago has disappeared. The security team of Herbert Davila, Travis Hall, and Robert Wilson has responded to numerous calls for help often including the County Sheriff. Mike Stewart continues to maintain our pool, spray mosquitoes, and maintain our facilities. Bill & Barbara Raines keep our facilities clean and ready for use.

When I accepted this job, many people told me that I would not like it and that I would not be able to go to the pool without being hassled. That has not been the case.

You have been wonderful to work with. I count you as friends. Now I know it was not really that smooth. We have had our problems, but I have tried to be your neighbor first and foremost, and to be fair and consistent. Jobs and management changes will come and go but our neighborhood will continue. I value your friendship and trust.

Please give the new company your support. Of course things will be different. What I thought was a great thing may be found to have warts and be discarded. That is ok.

Thanks again for your support. I look forward to our association as neighbors and friends

Sincerely

Jim Parker